

RENAL PATIENT AND FAMILY ADVISORY COUNCIL
Virtual WebEx MEETING MINUTES
Tuesday April 12th, 2022
4:00pm to 6:30pm

In Attendance: Ashley Papathanassiou (Facilitator), Don Bester (Manager), Terri Chanda (Director), April Herod,

Minutes: Ashley Papathanassiou

Guest Speaker(s): Manuella Guiliano

Regrets/Absent: Kathleen Anderson, Deb Beaupre, Kathy MacKay, Pam Ireland, Cathy DuVal

	Agenda Item	Discussion	Motion/Action Plan/ Follow-up
1.0	1.1 Welcome	- Welcome Everyone!	
	1.2 Guest Speaker	- Manuella Guiliano: Questions provided for feed back opportunity. Feed back will be sent to CHA in preparation for accreditation in 2023. Review of declaration of values and patient rights. Focuses on the patient as the center of care. Suggestions from Don: possibility for simpler language, especially for those who struggle with complex documents. Terri suggestion: can the document be available in other languages? Our community is quite multi-cultural, benefits to better suit our growing culturalism. Manuella: meeting with indigenous navigators in the upcoming weeks to better encompass our indigenous community.	- Questions sent to PFAC. Ashley to FUP.

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	1.3 Meeting Minuets from Feb	<p>Suggestion from Ashley: Patients don't know about these policies, are there means to better inform patients of these documents upon admission? PFAC: recommendation: Add to admission pack? Possibly hang in units for patients to review. Periodic communication/part of onboarding process with staff about the partnership between patients and LHSC.</p> <p>Ottawa hospital posts their policy on their TV screens. Looking at means to better broadcast information to patient population.</p>	
2.0	<p>Items:</p> <p>2.1 Patient Experience Week: PFAC Event</p> <p>2.3 Summer Kronicle Planning</p> <p>2.4 Middlesex London Patient/Client, and Care Partner Council</p>	<p>All set for live cooking class on April 19th at 12:00pm with Chef Katherine! Marketing info provided from Patient Experience and set up around KCC and UH, Ashley to reach out to ALU to get poster set up. 5 registered so far. Email sent to staff with ingredient list. Remind to be sent on 18th.</p> <ul style="list-style-type: none"> - Start thinking of ideas you want to include! - Middlesex London Ontario Health Team: looking for new members for their Patient/Client and Care Partner Council. The role provides an 	<ul style="list-style-type: none"> - Ashley to send out reminder. -Ashley to send info to PFAC for interested parties.

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		<p>opportunity to advocate for our renal patients in our community as well as our local program on a bigger scale than our PFAC!</p>	
3.0	3.1 London Dialysis Course: YouTube video	<p>Potential use of video on Renal Website. Videos range between 30-55 mins in length. Originally developed for education for fellows and residents. We may need to edit videos down to better suit our patient population. Possibly work with corp comm to help navigate appropriate language for our patient population. PFAC should review videos to see what would be beneficial, if any, and how we edit those videos to best suit our purpose.</p> <p>If we feel there is value in utilizing these videos- who wants to take on the review process and identifying what to use.</p>	<ul style="list-style-type: none"> - Terri to FUP with corp comm about our website, and educational information for our patients online, and their capacity to assist us in facilitating. - Ashley to send info to PFAC
4.0	<p>4.1 Indigenous Engagement Update</p> <p>4.2 Renal Exec.</p>	<ul style="list-style-type: none"> - Kathleen not present. - Waiting on formalized letter that we have PD assistance in Goderich LTC home. Proposals submitted for Owen Sound expansion of services for PD in LTC home. - McCormick fundraising day is June 4th from 7am-1pm. Raising funds for LHSC Renal, inviting PFAC members, with option to share a patient story and our patient assistance fund. Meeting to discuss planning first week of May. - Transportation is big part of patient fund use. Discussions continue with Renal exec., ORN, and corp. on how we better improvement support for patient transportation issues. Teri discussing with ethics on how we determine placement on waitlists for satellite sites. Program also looking at capacity strategies with satellites to expand capacity to help mitigate patients waiting for satellite spot. 	<ul style="list-style-type: none"> - Ashley to forward info to PFAC. Volunteers to attend to reply to Don.

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	4.3 Transplant Work Up Desk Assessment	- Official pre-transplant coordinators job to has been posted internally at LHSC. Waiting for interviews to take place.	- Ashley to provide update as things progress
5.0	<i>Upcoming Meetings</i>	Next Meeting Date: Tuesday May 10 th <i>Up-Coming Meeting dates:</i> Wednesday June 8 th	