



Patients

Create exemplary patient and family care experiences

- Apply a patient-centered lens to providing innovative care
- Advance safe and effective care



Our People

Cultivate an environment that enables staff and physicians to achieve purpose through meaningful work

- Invite and retain the workforce of the future to drive care forward
- Promote joy and wellness across Team LHSC



Our Mandate

Fulfill our unique role in health system leadership

- Balance our community hospital and specialized centre responsibilities
- Reinforce the Children's Hospital unique identity
- Contribute to evaluating effectiveness and sustainability of the regional, provincial and national health ecosystem
- Inform health policy research and best practice



Equity

Embed the principles of equity, accessibility and inclusion in all our work

- Remove access barriers for marginalized populations
- Create a welcoming and culturally safe environment for care and work



Innovation

Drive innovation in service delivery, population health and digital care

- Contribute to an integrated health care system
- Advance population health and societal wellness
- Reduce wait times through optimized efficiency



Teaching & Research

Weave research and teaching through every aspect of care

- Build research capabilities and improve access to clinical trials
- Establish leading-edge training opportunities for tomorrow's health care providers



Partnerships

Build strong partnerships within the communities we serve

- Recognize our role as a pillar in the community
- Collaborate with system partners and community organizations



Planetary Health

Promote environmental sustainability in all we do

- Establish sustainable facilities
- Reduce our carbon footprint