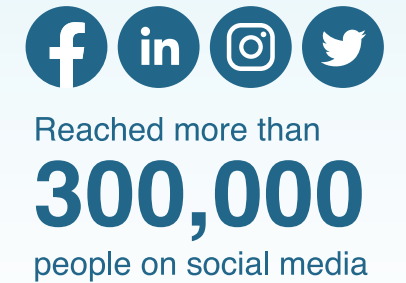



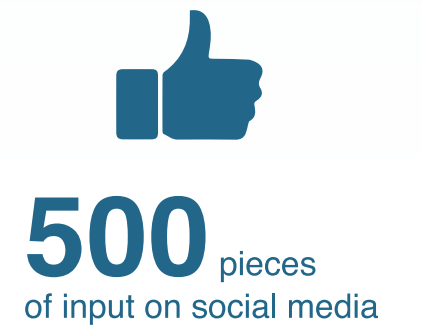
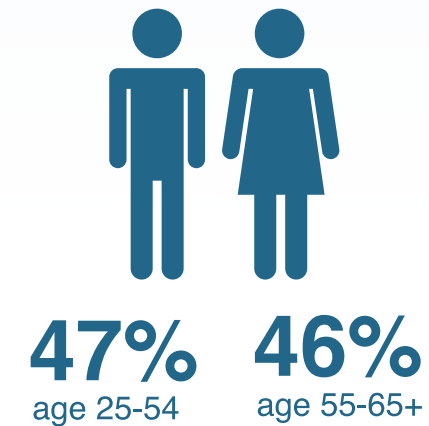



LHSC is reimagining the future of health care by developing a new Master Plan! This is a blueprint for how we will deliver care that meets the community's needs into the future.


Results of Engagement with Our Community and Team LHSC



 Health care providers see equity as their responsibility, not an add-on, not optional, not superfluous. A traumatic experience in a hospital (for example, due to stigma/discrimination) often leads to avoidance of care. Shifting our culture and expectations of ourselves and others around this.



 As we work through construction projects, engaging patients on how we can refine spaces so they don't feel so cold and clinical. More warm and welcoming spaces to reduce stress and anxiety patients may be feeling.

 Ensure that whatever we do in relation to these changes considers our academic mandate as an integral part of the work, not an add-on.