

RENAL PATIENT AND FAMILY ADVISORY COUNCIL
In Person/Virtual Teams MEETING MINUTES
Wednesday November 9, 2022
4:00pm to 6:00pm

In Attendance: Ashley Papathanassiou, John Johnson, Don Bester, Kathleen Anderson, Terri Chanda, April Herod

Minutes: Ashley Papathanassiou

Guest Speaker(s): N/A

Regrets/Absent: Pam Ireland, Cathy DuVal, Deb Beaupre, Kathy McKay

	Agenda Item	Discussion	Motion/Action Plan/ Follow-up
1.0	1.1. Welcome! 1.2. Welcome Dr. Johnson! 1.3 Oct Meeting Mins	<ul style="list-style-type: none"> • Welcome everyone! • Welcome to our new physician representative to RPFAC Dr. John Johnson! - Not reviewed: to be done next month 	
2.0	Items: 2.1 Renal Quality Council 2.2 Social Media post planning	<ul style="list-style-type: none"> - Looking for PFAC volunteer to sit on council. Goal to review data collected pertaining to process, operation, and flow of unit. Example of metric: Number of patients transferring into MCKC and staying >12 months. - Terri to follow up with Deb regarding interest, otherwise Kathleen volunteered to take part - Aim to do something engaging about the renal journey & PFAC. Suggestion made to reach out to Communications team for assistance. 	<ul style="list-style-type: none"> - Terri to recruit - Ashley to FUP and send suggestions

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	2.3 December meeting plan	<ul style="list-style-type: none"> - Poll sent to PFAC to choose either Dec or Jan for in-person meeting. Event will either be catered or held at a restaurant. Results to be sent to PFAC after completion. 	
3.0	3.1 Staff PFAC education	<ul style="list-style-type: none"> - During Accreditation preparations it has been identified that staff need further education on PFAC. Plan to host staff education sessions in December. - Session to be filmed for future hiring classes and staff education 	<ul style="list-style-type: none"> - Ashley to plan/action
	3.2 PFAC Member Update	<ul style="list-style-type: none"> - Pam Ireland taking a personal 6-month LOA from council - Possible new member: UH dialysis PT with long hx of renal disease. Currently in onboarding process with PE. Once approved, meet and greet meeting will be booked for Chair, Co-Chair, and leadership. 	
	3.3 Guest Speakers	<ul style="list-style-type: none"> - Guest speaker planning for the year. Suggested parties: <ul style="list-style-type: none"> o Meghan Seaton: Pre-Kidney Transplant Coordinator - Heather Talbot: Indigenous Transitions Facilitator 	<ul style="list-style-type: none"> - Please send any suggestions for persons or departments you wish to see at PFAC meetings

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4.0	<p data-bbox="254 537 573 667">4.1 Indigenous Engagement Update</p> <p data-bbox="254 1179 573 1424">4.2 Renal Exec.</p>	<ul style="list-style-type: none"> <li data-bbox="621 537 1478 602">- Indigenous Transition Facilitator Heather Talbot, starting with the program on November 21st. <li data-bbox="621 610 1503 675">- Heather is going to plan on joining us for a PFAC meeting once she has settled into her new role. <li data-bbox="621 683 1419 748">- Meeting with Ashley to discuss PFAC, and provide materials for Heather to use at the Oneida Health Fair later this month <li data-bbox="621 756 1436 821">- Suggestion: Heather should connect with Eric Hendrick from the MSLHU. Terri and Kathleen to facilitate. <li data-bbox="621 829 1436 894">- Trailing Pre-Screening health clinic in Walpol, under the Windsor program. <li data-bbox="621 902 1478 1000">- Aging at Home Program for Metis individuals >55yo: offers home supports like cleaning, driving, shopping. Goal to have added to SW approved resource list. <li data-bbox="621 1146 1503 1243">- Discussed virtual care “waiting room” marketing idea: having some tech issues with the program set up. Issues need to be corrected prior to looking ad marketing functionally. Will be revisited. <li data-bbox="621 1252 1478 1317">- Home Programs: Owen Sound training stations being moved to new location. Planning underway to retro fit area, waiting on quote. <li data-bbox="621 1325 1478 1422">- LTC Dialysis support: Bill 7 reviewed between homes and LHSC. Assessing training needs for staff. Grandriver location having staffing issues, possible delay to program start. 	<ul style="list-style-type: none"> <li data-bbox="1562 724 1864 821">- Terri and Kathleen to introduce <li data-bbox="1562 894 1856 959">- Kathleen to forward inform to Terri <li data-bbox="1562 1146 1898 1211">- Terri to inform at future date

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		<ul style="list-style-type: none"> - Automatic Reminders for clinical appointments: rolled out. Feedback that automated message is to fast. Looking for more feedback. - Virtual link feedback: sent to early. Needing to be closer to appointment. - ORN surveys coming out for planning. PFAC to be surveyed. - Stratford Dialysis unit given Award of Excellence. PFAC wishing to send congratulations card to unit. Ashley sent out email to PFAC for feedback on what to say on card, awaiting results. - Regional Renal Council Meeting: Terri to discuss satellite visits and patients joining PFAC. 	<ul style="list-style-type: none"> - Terri to provide once issued - Ashley to send once feedback provided/
5.0	<i>Upcoming Meetings</i>	<p style="text-align: center;"><u>Next meeting date:</u> Tuesday Dec 6th</p> <p style="text-align: center;">Wednesday Jan 11th Tuesday Feb 7th Wednesday Mar 8th Tuesday Apr 11th Wednesday May 10th Tuesday June 6th</p>	