

Hand Hygiene Scenarios- Patient Menu Collection

- 1) You walk into a patient room to pick up the menu. A wheelchair is in the way. You decide that you need to move the wheelchair. What happens next?
- a) Leave the room
 - b) Pick up the menu
 - c) **Perform hand hygiene, move the wheelchair, perform hand hygiene again and then pick up the menu**
 - d) None of the above

Rationale for answer:

Touching the wheelchair is considered an interruption in the sequential task. Once an interruption has occurred you must perform hand hygiene before continuing with the task.

- 2) List three more examples of interruptions in the sequential task:
- 1. _____
 - 2. _____
 - 3. _____

Correct examples: shaking a patient's hand, picking something up off the floor for a patient, touching a curtain, moving a tray for the patient, handing a patient their pen/pencil, touching your own face, helping a patient with a menu

- 3) You come to a room with an additional precautions sign on the door. What do you do?
- a) **Leave that menu for the staff to place in the unit holder for pick-up**
 - b) Perform hand hygiene and go in to get the menu
 - c) Put personal protective equipment on and go in to get the menu
 - d) Walk in and get the menu

Rationale for answer: Volunteers are not properly trained on additional precautions and donning (putting on) or doffing (taking off) personal protective equipment.

- 4) A curtain is drawn in a ward room. You've picked up all the other menus in the room. What do you do?
- a) Ask the patient if you can come in to get their menu
 - b) **Leave that menu for the staff to place in the unit holder for pick-up**
 - c) Wash your hands, tell the patient to cover up, open the curtain and get the menu
 - d) Open the curtain and quickly grab the menu

Rationale for answer: Curtains are closed for a variety of reasons. We must respect the patient's privacy. If a curtain does get touched, that is considered an interruption in the sequential task and hand hygiene must be performed prior to continuing with menu pick-up.

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- 5) You are picking up menus and have finished one hallway. There is still another hallway to complete? What do you do?
- a) **Perform hand hygiene before moving onto the next hallway**
 - b) Go right down the other hallway until menu pick-up is complete
 - c) Bring the menus you have to food services, go back up to finish the menu pick-up
 - d) None of the above

Rationale for answer: Performing hand hygiene between corridors/ hallways is a part of the sequential task description. It prevents any potential transmission of organisms from one area to another.

- 6) You have finished room menu pick-up on one floor and are ready to start room menu pick-up on another floor. When moving between floors/units during room menu pick-up what do you have to do first?
- a) Remember what rooms did not get picked up from the unit folder and get them
 - b) **Perform hand hygiene**
 - c) Speak to the charge nurse about additional precautions
 - d) Nothing, just start menu pick-up

Rationale for answer: Performing hand hygiene between units/floors during room menu pick-up is a part of the sequential task description. It prevents any potential transmission of organisms from one area to another.