

University Hospital

Important information for navigating zones:

- A, B & C are located within the main building and can be accessed on each floor
- Zone D is the staff Parking Garage with Human Resources on the top floor. It is referred to as PDC (Perth Drive Complex)
- Zones are colour-coded (A=Orange, B=Blue, C=Red, D=Green, E=Yellow)
- Room numbers are read in this order: Zone, Floor-Room Number
- For example, D3-406: D=Zone; 3=Floor, 406=Room
- LL is Lower Level (basement)
- Inpatient Units, levels 4 – 9 are accessed from the main elevators and are located in the A Zone
- Outpatient Clinics on levels 4 – 9 are accessed via the Outpatient Elevators and are in the B Zone

Within each zone:

- Pay attention to the names of the clinics/programs you are passing in case you get stopped in the future.

Level 1

- Start your tour from the Volunteer Office
- From the volunteer office, turn right and follow red “Emergency” signs and find:
 - House Phone
 - Washrooms
 - A Entrance (wall signage)
- Access to Emergency Room (external access only- direct patients/visitors to this exit and turn left)
- Wheelchair storage
- After Hours security
- Access to Parking Garage
 - Pay station located on main level of parking garage (cash or credit)
 - Bank Machine (ATM) beside pay station
- Return to main lobby by following signs to Main Entrance

Once in the main lobby, find the following:

- Elevators
 - Elevators 1-4 are public elevators and considered the main elevators

- Prescription Centre (Pharmacy)
- Bank Machine (ATM)
- Sanctuary
- Tim Hortons
- Information Desk
 - Send here for directional inquiries
 - Volunteers on duty from 8 AM to 7 PM Monday to Friday and 12 to 4 PM Saturday and Sunday
- Patient Registration
- Main Doors to Hospital
 - Access to the parking garage
 - Bus stops on both sides of street
 - Wheelchair storage
 - Wayfinding Kiosk
- Gift Shop
- Go down hallway on left of Gift Shop
- Business Office
 - Donations to LHSC Foundation done here
- Return to the Main Lobby
- House Phone
- Elevators 9 and 10 are public elevators used for outpatient areas (clinics)
- Stairs
- Return to the main elevators and go to level 2

Level 2

Exit elevator and find:

- Surgical Care Reception (Operating Room [OR] Waiting Room)
 - Volunteer Desk
 - Operating Room Tracking Boards/Electronic Boards
 - Outpatient Elevators
- Follow signs to Intensive Care Unit (ICU)

- Washrooms
- House Phones
- Stairs
- Return to main elevator and take to level 3

Level 3

- Exit main elevator and turn right
- Follow signs toward cafeteria (Tim Hortons) and find:
 - Stairs
 - House Phone
 - Washroom
 - Bank Machine (ATM)
 - Wayfinding Kiosk
 - Enter Cafeteria and find:
 - Operating Room Tracking Board/Electronic Board
 - Find exit of cafeteria
- Look for signs to “UWO Link”- hallway that links to Robarts Research Institute/Dental Sciences Building/Schulich Dental Clinics (Western University)
- Signs to Auditorium A, B and C
- Outpatient Elevators
- Return to main lobby

Key Telephone Numbers

Information Desk

Extension: 33163 - Use to locate a patient and doctor/clinic locations

Security

Extension: 52281 - Use for lost and found

Volunteer Services

Extension: 33134