Understanding the Behaviours to Help Us Live Our Values

Our Values	Our Behaviours
Compassion **Engaging others with kindness, sensitivity and respect**	I demonstrate compassion in everything that I do by: ▪ Listening carefully to the needs of our patients and families so that I am kind and welcoming in every interaction and that I deliver care in a manner that reflects their goals and needs ▪ Treating patients and families as individuals and partners with the goal of providing care that is respectful, dignified and meaningful ▪ Respecting and valuing differences such as culture, gender identity, faith, sexual orientation, ethnicity and age, to drive a culture of inclusion ▪ Seeking and understanding the perspectives of those with whom I work in order to serve and support them as valuable members of our team
Teamwork **Working together to serve others**	I demonstrate teamwork in everything that I do by: ▪ Holding all those with whom I work as valued and trusted members of the team regardless of position, experience, or title ▪ Functioning as one team committed to the needs of patients, their families and one another ▪ Celebrating the successes of others and supporting those in our teams who are in need ▪ Respecting the perspectives and roles of others within and outside our organization, in order to foster open and transparent dialogue
Curiosity **Showing a desire to gain knowledge through questioning and exploration**	I demonstrate curiosity in everything that I do by: ▪ Giving myself and others permission to question, and a freedom to explore and pursue new ways of achieving excellence ▪ Respectfully challenging traditional thinking and encouraging experimentation ▪ Listening without judgement ▪ Being open to the fact that others bring important and valuable perspectives to a situation ▪ Fostering and valuing a learning culture and environment
Accountability **Adhering to the highest standards of personal, professional and corporate responsibility**	I demonstrate accountability in everything that I do by: ▪ Accepting responsibility for my decisions, actions and the outcomes expected of me ▪ Continually pursuing better ways to provide the highest quality of care and services ▪ Being an responsible steward of all resources entrusted to our organization by our funders and donors ▪ Doing all that I can to create a safe environment for everyone in our organization. ▪ Working with great integrity, ethics and professional standards to deliver on our organization's promise to do the best for those we serve

London Health Sciences Centre