



London
CANADA

Colborne and South Street Construction

Infrastructure Renewal Program

April 7, 2015

Dear Property Owner/Resident,

The City of London will soon be starting a construction project in your area. This letter provides details about the project and important information on how construction may impact you.

Project Details

Location: Colborne Street from Grey Street to the Thames River
South Street from Colborne Street to Maitland Street

Schedule: Tentative start date – April 20, 2015
Estimated completion – November 2015
Top asphalt – Spring 2016

Scope: Watermain and services, storm and sanitary sewers and private drain connections (where requested), storm outlet to Thames River, road reconstruction, curb and gutter, sidewalk, raised intersections, street light improvement, parking bays and bicycle lanes, driveway restoration, and sod

Contractor: Blue-Con Construction (pending Council Approval)

How will Construction Impact You?

Lead Water Service: Lead water service pipes can be a health hazard. Your area has been identified as a potential lead service area. If you have a lead service we recommend replacing the private portion of it around the same time as this construction project. This portion of the service from the property line to your house is your responsibility. You would need to hire and pay for your own plumbing contractor to do this work.

Electrical Grounding: This may be a good time for you to hire an electrician, at your cost, to check the condition of your buildings electrical ground. In the past the water service pipe was often used to ground the electrical system. This connection can deteriorate over time and an improperly grounded electrical system can be a serious safety risk.

Temporary Water Service: Connections to a temporary water supply will be made through the outside tap or at the property line. Minor interruptions of your water supply will occur during this connection and again when connecting to the new watermain but you will be notified at least 24 hours in advance. If water pressure does not return to normal levels after the completion of the project, please contact **Water Repairs at 519-661-4739**.

Water Billing: When connected to a temporary water service you will still be billed for your water usage based on estimated average water consumption.

Flush Water Service: We recommend that you flush your water service soon after the contractor excavates at your property and replaces the public portion of the service. This will flush out particles that may have come loose during the work. You should remove the aerators from the ends of your faucets, run the cold water for 5 minutes at each tap, then rinse out and re-attach the aerators.

Sewer Private Drain Connection (PDC): As mentioned in a previous letter the City is offering to replace your private drain connection from the sewer to your property line at a reduced cost. The PDC is your responsibility to maintain and will only be replaced at your request and cost. Please contact us if you would like your PDC replaced during construction.

Street Access and Parking: Colborne Street and South Street will be closed during construction with access to local traffic only. To facilitate construction and property owner access, Grey Street from Waterloo to Maitland and South Street from Waterloo to Maitland will temporarily be converted from one-way streets to two-way streets. Driveway access will be

maintained to the extent possible. When necessary, daytime and overnight parking on adjacent streets beyond posted time limits will be allowed. Please do not park in a signed prohibited parking area as tickets will still be issued.

Vibration – Protect Valuables: Construction equipment can cause vibrations. Please ensure you protect any valuables susceptible to damage.

Privately Owned Sprinkler Systems, Landscaping or Fencing: If you have a sprinkler system, landscaping, or fence on the City Boulevard that conflicts with the construction project you will need to remove and re-install it, at your expense, onto your own property. The City will not accept any liability for damage to items on the City Boulevard (as per the City's S-1 By-Law). Please contact us to determine if this applies to you.

Garbage and Recycling Collection: If your pick-up point is temporarily blocked by construction the contractor will assist in collecting and transporting your garbage and recycling. Please clearly label your containers with your address.

Tree Removal: Trees located along Colborne Street and South Street have been identified for removal by the City's Urban Forester due to health or construction conflicts. These trees will be marked on-site in advance. The project tree report can be found on the Renew London Road Report online at www.london.ca/construction. Type in the name of your street and click on the hyperlink to view a copy of the letter and tree report.

After construction, the City Forester will review the tree inventory on your street and determine the number and species of trees to replant. New trees are typically planted the following year.

Nursery Sod: The contractor will water and maintain all new sod for 60 days following placement. During this maintenance period we encourage you to participate in the watering process as well. After the 60 days, all sod maintenance and watering becomes your responsibility as it was prior to construction. Watering restrictions do not apply to newly seeded or sodded areas.

Contact Information

If you have any questions about this project please contact one of the people listed below. During construction you can also speak with the inspector on-site. If there is a construction related emergency and there are no staff on-site to report it to then please contact the City of London dispatch at 519-661-4965.

Consultant Project Manager
Dave Carter, P.Eng.
Aecom
dave.carter@aecom.com
519-963-5864

Consultant Inspector
Brian Kloth
Aecom
Brian.kloth@aecom.com
519-963-5890

City Project Manager
Nick Dronyk, C.E.T.
519-661-2500 ext. 2496
ndronyk@london.ca

For information on this and other City construction projects, please visit the following link:

www.london.ca/construction



Thank you in advance for your cooperation.

Sincerely,

A handwritten signature in blue ink that reads "David Jackson". The signature is fluid and cursive.

David Jackson, P. Eng.
Environmental Services Engineer
Construction Administration Division

Cc: Councillor Tanya Park
John Braam, Managing Director and City Engineer

Information available in alternate formats upon request