

Posting Number: 37146
NON-UNION



London Health Sciences Centre

Business Systems Analyst – Regular Full-Time Business Solutions – Information Technology Services

The Business Systems Analyst is a senior position that provides customer relationship management and direction in key aspects of project management and business department functional support. Their responsibilities include systems design, process and workflow analysis, project oversight and work group leadership skills for the implementation and operational support of software applications within the hospital.

Reporting to the Manager, Business Solutions, the Business Systems Analyst leads service requests through the various phases of the information systems life cycle; business requirements analysis, technical assessment, process re-design, implementation planning and ongoing support. This position is responsible for working with business departments to use their analysis skills to define problems, develop alternatives, assess impacts and lead the delivery of the recommended solutions.

The Business Systems Analyst role on the team supports a variety of both corporate applications and patient-related applications in service to the entire organization.

Rate of Pay: \$35.764/hour to \$44.707/hour
Hours of Work: 37.5 hours per week

QUALIFICATIONS:

- Successful completion of a three (3) year diploma in Computer Science or related field; Successful completion of a four (4) year Undergraduate degree preferred
- Minimum of five (5) years recent, related experience as an analyst in either a technical or functional environment
- Demonstrated ability to apply analytical skills to requirements gathering, problem identification, problem solving & solution mapping
- Demonstrated experience developing and implementing business and systems process re-design
- Demonstrated ability to research and assimilate a large quantity of technical information into practical, business solutions
- Strong understanding of technology, particularly large ERP systems and their use to support business functions
- Project Management Institute PMP certification preferred
- Ability to work with leadership at all levels to implement both strategic and operational change
- Excellent change management, customer service, and organizational skills
- Superior written, oral, presentation, and listening communication skills
- Ability to work effectively under minimal supervision and to work as a team member while providing direction to others
- Demonstrated experience in being flexible, adaptable and open to change
- Demonstrated ability to prioritize multiple competing priorities & changing demands that require attention to detail
- Demonstrated knowledge of and commitment to patient and staff safety at LHSC
- Demonstrated ability to attend work on a regular basis

We foster a culture of patient and staff safety whereby all employees are guided by LHSC's Mission, Vision, Values and Code of Conduct.

As part of the assessment process applicants may be required to complete a written examination or test. Please be advised that a reference check may be conducted as part of the selection process.

Your interest in this opportunity is appreciated. Only those applicants selected for an interview will be contacted. Successful candidates, as a condition of job offer, would be required to provide a satisfactory vulnerable sector police check (original document) completed in the last 4 months.

In order to be considered for this position, please submit a detailed resume to:

Alycia Hummel, Recruitment Advisor
Human Resources, 5th Floor PDC, University Hospital
Fax Number: (519) 663-3889
Email: Alycia.Hummel@lhsc.on.ca