

**PRESIDENT AND CEO  
REPORT TO THE BOARD AND COMMUNITY  
FEBRUARY 2019**

**DELIVER EXCELLENT CARE EXPERIENCES AND OUTCOMES**

***EMERGENCY SERVICES SURGE CAPACITY BED FUNDING***

Surge Capacity Bed funding provided by the Southwest LHIN has enabled LHSC to open additional surge capacity for Medicine, Surgery and Mental Health patients to manage patient flow and access to patient services at LHSC. This is proving to be useful for decanting patients first thing in the morning. Through the month of January, the Victoria Hospital Emergency Department continued to experience higher surge volumes of Mental Health patients who required admission. The ED team is working with the Mental Health team and regional partners to support the volume of patients requiring Mental Health services.

***MULTI-ORGAN TRANSPLANT PROGRAM PILOT***

The Ministry of Health and Long-Term Care is funding the Multi-Organ Transplant Program to participate in a 3-year pilot program related to liver transplant wait list criteria. The goal is to ensure that the provincial policy provides equitable access to transplantation for Alcoholic Liver Disease patients while also considering that donated livers are a scarce resource.

The pilot will determine whether there is evidence-based support to change the listing criteria. A London Health Sciences team has been established from staff, physicians and professional practice leaders that manage the care of this patient population which includes hepatologists, nurse coordinators, social workers, addiction specialists and psychiatrists. The Trillium Gift of Life Network estimates that over the next 3 years, this program will increase the provincial liver transplant volumes by 100 cases.

***GREENHOUSE GAS POLLUTION PRICING ACT (S.C. 2018, C. 12, S. 186)***

In January 2019, under the Greenhouse Gas Pollution Pricing Act, the federal government imposed a carbon pricing system in the Province of Ontario. The price of carbon emissions in the province is to begin at \$20 per tonne of CO<sub>2</sub> equivalent in 2019, rising to \$50 per tonne by 2022. Large industrial organizations will be regulated through an Output-Based Pricing System (OBPS) whereby they will be granted an emission limit per unit of production and be required to compensate the Canada Revenue Agency for any emissions over that limit. Organizations such as hospitals that do not qualify for the OBPS will pay a Regulatory Charge on Fuel beginning April 1, 2019. The anticipated cost to LHSC is approximately \$1 million for the 2019/2020 fiscal year. Since the initial announcement, the federal government has modified its Output-Based Pricing System (OBPS) to include "Electricity Generation" as a covered activity. This gives LHSC the opportunity to apply to voluntarily "Opt-in" Victoria Hospital under the OBPS and receive an exemption from the fuel charges beginning April 1, 2019. Instead, Victoria Hospital would be required to make payment to the Canada Revenue Agency for the entire Compliance Period (Registration Date – December 2019) by the deadline in December 2020.

LHSC submitted its application to Opt-in to the program on January 31, 2019. Should the application be accepted, Victoria Hospital will receive a CO<sub>2</sub> emission limit based on its electricity generation and save an estimated 26% of its total carbon cost. In addition, the first payment will only cover nine months of emissions, April – December 2019. University Hospital will remain subject to the fuel charges applied monthly for the entire fiscal year.

LHSC should have an answer back from Environment and Climate Change Canada regarding its application in the next 60 days.

## WORKING TOGETHER TO SERVE OTHERS

### **REDUCED PARKING RATES AT CHATHAM SATELLITE SITES**

During Patient Family Advisory council visits to satellite sites, feedback was obtained from patients regarding high parking rates. The PFAC completed a comparison of all satellite parking rates which confirmed disparity in parking fee rates, as a result of their review the Chatham satellite site has implemented a reduction in parking fees.

### **CLINICAL SERVICE AGREEMENT – DIALYSIS SERVICES UPDATE**

The organizations of St. Joseph's Health Care London, Parkwood Institute Main Building and London Health Sciences Centre Renal Program entered into a Clinical Services Agreement (CSA) in February 2018 for the provision of dialysis services. It has been reported that the arrangement is working very well and a formal evaluation will be completed at some point in the near future.

A Schedule H: Chronic Bedside Hemodialysis (HD) for Patients who Require Chronic Mechanical Ventilation has been added to the CSA. The new schedule was developed and validated by stakeholders from the LHSC Renal and Critical Care programs in partnership with the Parkwood Continuing Complex Care program. The implementation of this Schedule H has provided the infrastructure to address the long standing barrier to LHSC ICU patients who require chronic ventilation and dialysis to be cared for in the most appropriate care setting to meet their needs.

## HEALTHCARE SYSTEM REGIONAL UPDATES

### **SOLIDARITY DAY 2019**

The South West Regional Cancer Program's Indigenous Program is reaching out to local First Nations, Inuit, Metis, and urban Indigenous to discuss and develop a Solidarity Day advisory committee. The goal of the committee is to raise awareness about the rich and diverse history of Indigenous people among health care providers and within the broader community leading up to National Indigenous Peoples Day on June 21. National Indigenous Peoples Day, 21 June, is an official day of celebration to recognize and honour the achievements, history and rich cultures of First Nations, Inuit and Métis peoples in Canada.

## LHSC IN THE NEWS

### **MEDIA MONITORING REPORT: JANUARY 11 – FEBRUARY 10, 2019**

#### **SUMMARY**

- **18** stories were posted on the public website
- **102** media stories referenced LHSC and our partners (73 positive, 15 neutral and 14 negative)
- **16** media inquiries were managed

#### **HIGHLIGHTS**

##### **1. Stop the Bleed aims to save lives**

A new class is teaching the public how to recognize and help someone in a traumatic bleed situation. Stop the Bleed is offered for free once a month and is run by nurses, surgeons and physicians. Positive coverage from [CTV](#), [Newstalk 1290](#) and [Interrobang](#).

##### **2. Concerns about armband policy**

After a patient spoke with [CBC](#) about having to wear a BSA (Behaviour Safety Alert) wristband, negative and neutral coverage focused on the policy and the policy review process. [CBC](#), [Global News](#), [London Free Press](#) and [Blackburn news](#) provided updates.

##### **3. Long term shortage of Etoposide**

A Canada wide shortage of a key chemotherapy drug sparked concern for cancer patients at London Regional Cancer Program while Health Canada looks for a solution. Coverage from [London Free Press](#) quoted Dr. Paul Woods.

Respectfully Submitted,

Paul Woods  
President and CEO

#### ***Our Mission***

LHSC is a leading academic health organization committed to collaborating with patients, families and system partners to:

- Deliver excellent care experiences and outcomes;
- Educate the health-care providers of tomorrow; and
- Advance new discoveries and innovations that optimize the health and wellbeing of those we serve