

First Time Login

STEP 1: Go to www.paramedicportalontario.ca and click Forgotten my username and password



Is this your first time logging into the new PPO?

If this is your first time logging into the new Paramedic Portal of Ontario, please click

Forgotten my username and password.

You will be required to enter your username or work email. An email will be sent to the work email associated with your service. The email will contain instructions on how to set up your new password.

This is only required on your first login to the new site.

If you require assistance, please contact your Base Hospital.

Important:

This step is only required the **first time** you login to the new Paramedic Portal of Ontario.

This site is best compatible with Google Chrome.

STEP 2: Type your username OR work email address and click Search

Search by username

Username

Search

Search by work email address

Work Email Address

Search


Important:

Your username will be your EHS # plus “swbh” with no spaces (e.g. 12345swbh).

An email will be sent to the work email associated with your Paramedic Service.

If you work for multiple services, an email will be sent to all work emails.

STEP 3: An email will be sent to your work email. Click the link to update your password

Password Reset Request
From Paramedic Portal Ontario (via PPO) 

Hello

A password reset was requested for your account [redacted] for the Paramedic Portal of Ontario.

To confirm this request and set a new password, please click the link below:
https://ppo-uat.ppdevcon.com/login/forget_password.php?token=4CocFnpIFrHgi8iH2hviQ27Jw0FVmnQn

(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed. If you need assistance, please contact your Base Hospital. The contact information for your Base Hospital can be found on the login page.

Important:

The link is only valid for 30 mins from the time this email was received.

If you do not receive an email within 15 mins, please check your junk folder.

If still did not receive an email, contact paramedicportalontario@lhsc.on.ca or 1-866-554-9882, Option 3.

STEP 4: Type your new password and click Save Changes

Set password

Username
priebem

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s)

* New password

* New password (again)

Save changes Cancel

There are required fields in this form marked * .

Important:

Your new password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s).

STEP 5: From the Home tab or Paramedic menu, you can navigate to different areas of the portal



Certification

View certification details of your current Base Hospital Certification.



Transcript

View all courses and CME credits that have been assigned to you.



CME Request

Upload your elective continuing medical education documents.



Certification Letter

View and print your official Base Hospital certification letter.



View Courses

View courses and educational resources you are enrolled in.



Password Reset

Manage your password on your Paramedic Portal account.



PPO Tutorials

Browse our collection of tutorials on how to navigate through the PPO.



Resources

View a complete list of resources for your reference.

Questions & IT Support

If you require technical support or have a question/concern regarding your account, please contact:

E: paramedicportalontario@lhsc.on.ca

T: 1-866-554-9882, Option 3