

LRCP TELEPHONE TRIAGE NURSING LINE (TTN)

CARECHART@ HOME AFTER HOURS NURSING LINE

Call

1 (519) 685-8600

Press '1' for patient, then '3'
to speak to a nurse or clerk



Call

1 (877) 681-3057

to speak to a nurse

Monday to Friday:

8:30 am - 4:00 pm

*closed from 12:00 pm - 1:00 pm

**Weekends and statutory
holidays:**

Closed

Monday to Friday:

4:00 pm - 8:30 am

**Weekends and statutory
holidays:**

24 hours

What can I call TTN about?

- Managing symptoms
- Changing an appointment
- Renewing a prescription
- Unsure if you need to go to the Emergency Department
- Your condition has changed
- General information

What can I call CAREChart@home about?

- Managing symptoms
- Unsure if you need to go to the Emergency Department

CAREChart@home can't help with:

- Prescription renewal
- Changing an appointment