



Strategic Plan 2018

VALUES

Advocate
Accessible and Accountable
Respectful and Reasonable

MISSION

Facilitating the delivery of excellent prehospital care while advancing safe practice and preparedness in our communities through collaborative partnerships and innovation

VISION

Leadership of optimal prehospital care systems

1

ENSURE ORGANIZATIONAL AND RESOURCE ALIGNMENT

- Ensure efficiency and effectiveness of current and future key processes
- Develop/foster partnerships to allow sharing of equipment, people, training, curriculum etc.
- Develop more rigor and consistency in our quality assurance practices
- Foster growth and alignment to ensure optimal patient safety and adapt to the changing prehospital environment/care setting

2

DELIVER EXCEPTIONAL QUALITY AND SAFETY

- Remain dynamic and expandable
- Embrace and lead a Just Culture
- Develop a robust reporting structure

3

FORGE AND NURTURE KEY STRATEGIC PARTNERSHIPS

- Promote our value
- Foster a relationship with Paramedic Services and paramedics
- Initiate contact and relationships with potential strategic partners
- Optimize communication to stakeholders and staff
- Foster partnerships with other Base Hospitals

4

SUPPORT AND EMPOWER OUR PEOPLE

- Optimize IT resources to maximize our efficiencies and productivity
- See out and offer mentorship opportunities
- Self development and team building

5

DRIVING AN INTEGRATED CLINICAL, TEACHING AND RESEARCH CULTURE

- Influence the growth of optimal prehospital care